Thank you for reserving your school field trip experience at The Living Desert Zoo and Gardens!
To help make your arrival a smooth and safe process, please refer to the parking directions below:

**ARRIVAL**

- Please call or text the School Field Trips Staff when you are 10 minutes away from arriving at (760) 636-3473. Additionally, if you become delayed, please inform the School Field Trips Staff of your expected arrival time.
- Chaperone Guides must be completed and submitted to the School Field Trips Staff on the day of your school field trip, prior to admission to the zoo. We recommend distributing and/or completing the Chaperone Guides during your journey to the zoo.
- Drivers will follow the Parking Guide and park in the designated area(s).
  - If your group is arriving by bus, please have all members of your group excepting the Lead Teacher remain on the bus(es) after parking.
  - If your group is arriving by personal vehicle, please have all members of your group gather at the bus parking island after parking.
- The Lead Teacher will meet with the School Field Trips Staff at the bus parking island to receive the expectations and guidelines of your school field trip experience as well as any updates to zoo operations.
- The Lead Teacher and School Field Trips Staff will work together to:
  - Distribute the School Field Trip Guidelines and Expectations
  - Reconcile any updates to student or chaperone headcounts
  - Reconcile any consequent refund
  - Arrange lunch transportation and storage
  - Distribute chaperone wristbands received from the School Field Trips Staff. Please note that only those chaperones that are included in the 1:5 chaperone to student ratio should receive a wristband.
- Your group will walk to the zoo’s main entrance across designated crosswalks to meet the School Field Trips Welcome Ambassador, where you will be provided entry through the main gates.